

## CONSULTATION FEEDBACK - ALLOCATIONS POLICY

Consultee	Policy Area	Feedback	Response
Service Improvement Group	Completing Application Form	<ul style="list-style-type: none"> <li>• Have specific instructions - applicants complete all sections of the form, even if it means writing not applicable</li> </ul>	This has been included in the policy and this will also be incorporate din to the applying for housing advice booklet.
Housing Applicant	The Banding System	<ul style="list-style-type: none"> <li>• In agreement with the additional use of time waiting on the list to prioritise those applicants in housing need</li> </ul>	Comments noted
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Housing Applicant	The Banding System	<ul style="list-style-type: none"> <li>• Inquiry regarding reduced priority for owner occupiers. Would this proposal exclude owner occupiers from applying for Council housing?</li> </ul>	It was explained that owner occupiers would not be excluded from applying for housing but they would have reduced priority if it was decided that it was reasonable to do so, after considering the applicant's circumstances.
Clwyd Alyn Housing Association	Banding System	<ul style="list-style-type: none"> <li>• In agreement with the broad idea of considering waiting time.</li> </ul>	



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Tai Pawb	Communicating with Applicants	<ul style="list-style-type: none"> <li>Over reliance on written format. If there is a legal duty to provide information in writing, include a statement that it will be available in English/ Welsh or other language requested.</li> </ul>	<p>Additional information inserted at section 1.4 – Equality</p> <p>This has been checked against the Welsh Government Code and the draft policy amended.</p> <p>This is the case in the draft policy.</p> <p>Community areas cover more than one settlement. So, this concern can be addressed already.</p> <p>These will be dealt with via the adapted property panel and be</p>
	Monitoring	<ul style="list-style-type: none"> <li>There are no details as to how the policy will be monitored to ensure that it deals with all applicants fairly. Points given as to which groups to monitor. Details of the information to be collected should be included in the beginning of the policy under the equality section.</li> </ul>	
	Eligibility	<ul style="list-style-type: none"> <li>Policy states applicant will be eligible for housing after 2 years habitual residency. This should be amended as it is counter to Welsh Code of Guidance. This says that a person from abroad should be subject to habitual residency if in the UK for 2 years or less.</li> </ul>	
	Community & Borough Connection	<ul style="list-style-type: none"> <li>Recommend that someone dispersed on a no choice basis is given a Local Connection with anywhere in the County Borough</li> <li>Having a Community &amp; Borough Connection has the potential to have a negative impact. Additional priority for people already in a community could prevent communities from developing and becoming more naturally diverse places.</li> </ul>	
	Adapted Properties	<ul style="list-style-type: none"> <li>Those who need adapted properties where none exist might be adversely affected by the local connection policy.</li> </ul>	



Tai Pawb (cont.)	<p>Deliberate Worsening of Housing Conditions</p> <p>Sufficient Capital</p> <p>Property Size</p> <p>Sheltered Accommodation</p> <p>Supported Housing</p> <p>Adapted Housing</p>	<ul style="list-style-type: none"> <li>• This could have a negative impact on those moving to receive care.</li> <li>• Disability benefits should not be taken into account.</li> <li>• If the difference in property size that an older person can be considered for is due to the profile of over 60's accommodation this should be made explicit in the relevant section.</li> <li>• Provide an explanation of what the term vulnerable means</li> <li>• Would being asked to provide a letter as being ready to move on put disabled applicants at a disadvantage?</li> <li>• There is little reference in this section about the wishes and aspirations of these individuals. Suggest that reference is made to the themes of the Welsh Government's Framework for Action.</li> </ul>	<p>band already due to a severe medical need</p> <p>This sanction is applied only if reasonable to do so.</p> <p>Cash threshold has been removed.</p> <p>Amended.</p> <p>Term replaced with assessed as having a need for this type of accommodation.</p> <p>The letter is provided by the support worker/provider not the applicant.</p> <p>Ongoing work to be included in the 12 month review.</p>
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<p>Tai Pawb (cont.)</p>	<p>Local Lettings Policy</p> <p>Refusal of offers</p> <p>Requesting a review</p>	<ul style="list-style-type: none"> <li>• Replace reference to the Corporate Equality Plan with Strategic Equality Plan</li> <li>• If a refusal of accommodation is due to a protected characteristic then consideration should be given to the offer not having been reasonable.</li> <li>• More information is needed on how to request a review or an appeal. Consideration should be given to being able to request in another way rather than in writing.</li> </ul>	<p>Policy amended</p> <p>There is a right to review (reasonableness of refusal etc.)</p>
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